

Ts and Cs

Securing your booking

We are delighted to provisionally hold a booking date for your event for up to a maximum of 14 days. Should we receive another enquiry during this time please be aware that we reserve the right to ask you for immediate confirmation in writing, or we may release the date due to popular demand.

Confirmation, deposit and pre-payment

Your booking is provisional until we receive a signed booking form and, if applicable, a pre-authorisation confirmation or mandatory package payment. We don't ask for a deposit but have minimum spends in place instead.

Cancellation policy

In the unlikely event of cancellation within 48 hours of your arrival time, we will claim your pre-authorisation.

Amendments

We reserve the right to amend your minimum spend quotation should your guest numbers and/or catering requirements dramatically alter between paying.

Equipment and extra furniture

If your event plans require us to hire in any special catering equipment or extra furniture, we will let you know the cost implications to you well in advance.

Service charge

We charge a reasonable 12.5% service charge to your final food and drinks bill. We think that by the end of your event you'll agree our staff deserve it.

The extra mile

We're here to ensure that you and your guests have a simply fantastic time with us. So please, do let us know if you have any particular requests and we will always do our best for you.